

ARIZONA

HEALTH CARE COST CONTAINMENT SYSTEM

System Overview

Kate Murphy



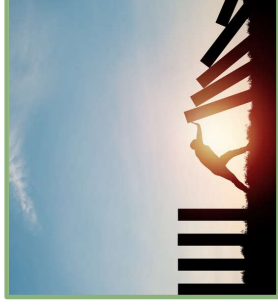
AHCCCS At A Glance



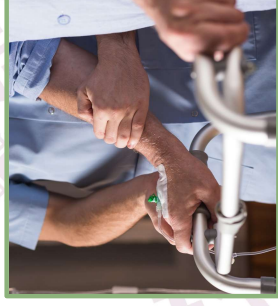
Largest insurer in AZ, covering more than 2.2 million members



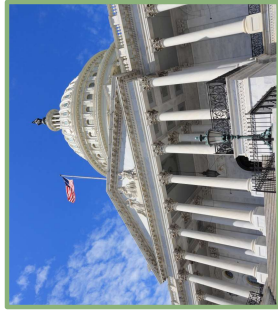
Covers more than 50% of births in AZ



Nationally recognized crisis system among Medicaid programs



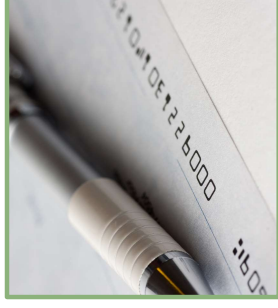
Covers 60% of nursing facility days



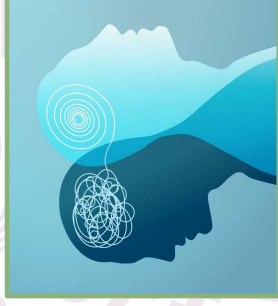
Federal, state, and county funds used to provide services.



More than 93,000 registered health care providers



11 contracted managed care health plans deliver services

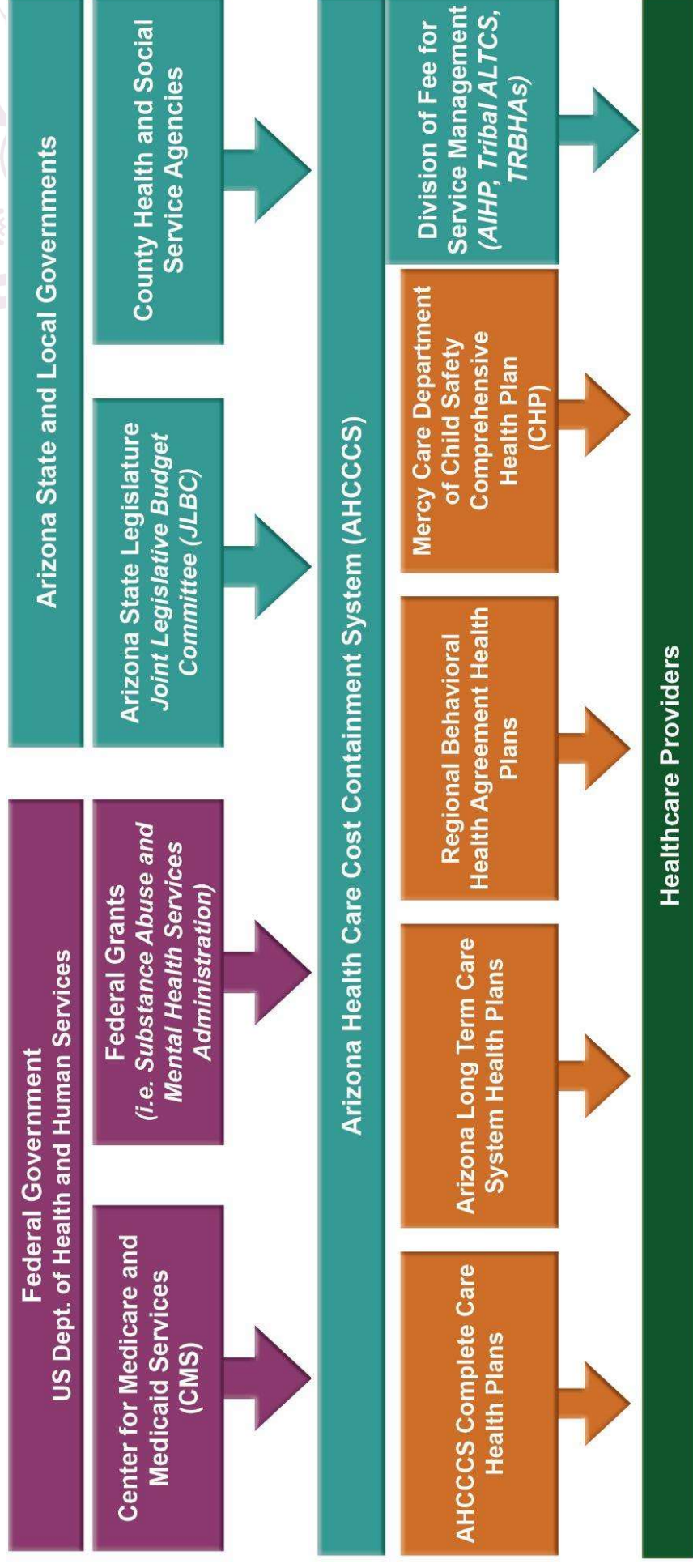


Single State Agency for behavioral health, State Mental Health Authority, & State Opioid Treatment Authority

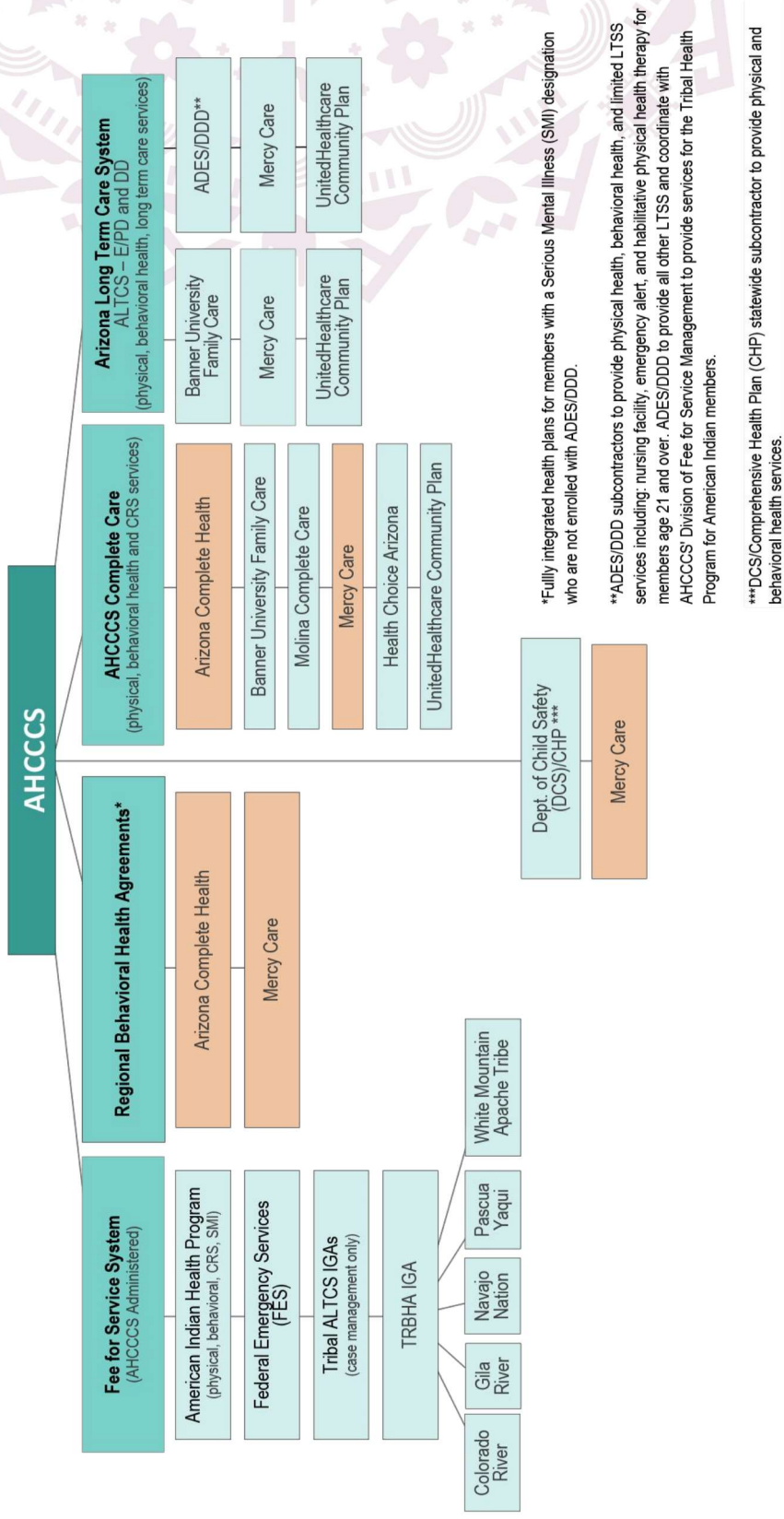
AHCCCS System Overview

				
92.5% Managed Care Organizations (MCO) (as of October 1, 2024)				
11 contracts with 8 unique MCOs				
AHCCCS Complete Care 1.8m members \$ 13.06 billion Integrated PH & BH services	AHCCCS Complete Care Regional Behavioral Health Agreements (ACC-RBHA) 48k members w/ SMI 1.95 billion Integrated PH & BH services and BH services only and Crisis Services	Arizona Long Term Care System Elderly and Physical Disability (EPD) 27k members 2.02 billion Integrated PH, BH & LTSS services	ALTCS Developmentally Disabled (DD) 45k members 3.69 billion Integrated PH, BH & LTSS services	DCS-Comprehensive Health Plan (DCS-CHP) 8k members 182 million Integrated PH and BH Services
7.5% Fee For Service 2 primary programs				AHP 122k members \$ 1.7 billion Tribal ALTCS 2.1k members 160 million Integrated PH & BH and LTSS services (ALTCS)

AHCCCS Funding Paths



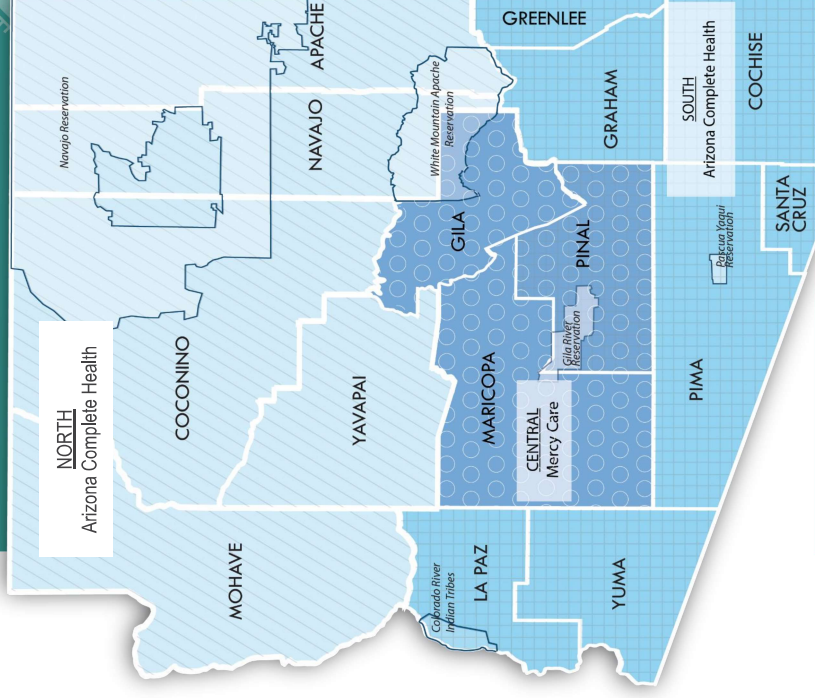
AHCCCS Care Delivery System



Behavioral Health Contracts

- Health Insurance Coverage for individuals with a Serious Mental Illness (SMI) Designation is provided by contracted ACC health plans through Regional Behavioral Health Agreements (RBHA) by Geographic Service Area (GSA).
- RBHA by GSA
 - North - Arizona Complete Health
 - Central - Mercy Care
 - South - Arizona Complete Health

ACC-RBHA/TRBHA Map
Effective October 1, 2022



Note: Zip codes 85542, 85192, 85550 representing San Carlos Tribal area are included in the South GSA.

Resources

- [Apply for AHCCCS/SNAP/TANF - Community Assistor](#)
- [AHCCCS Health Plan Contacts](#) (includes Member Services)
- [AHCCCS Provider Listing](#)
- [SMI Determination and Designation Process](#)
- [AHCCCS Office of Human Rights \(OHR\)](#)
- [AHCCCS Office of Individual and Family Affairs \(OIFA\)](#)
- AHCCCS Clinical Resolution Unit
 - 602-364-4558 or 1-800-867-5808
- Arizona Statewide Crisis Hotline
 - Call: 1-844-534-HOPE (4673)
 - Text: 4HOPE (44673)
- National 24-Hour Crisis
 - Call or Text: 988



Additional Questions

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